

REPORT TO THE FIRE AUTHORITY

DATE: 4 FEBRUARY 2008

SUBJECT: MATTERS FOR INFORMATION

- Service Delivery Report

SUMMARY:

Matters for information

IMPLICATIONS: No decisions required : matters for information only

OPERATIONAL RISK
COMMUNITY RISK
TRAINING
H.R
FINANCE
I.T/COMMS
EQUALITY & DIVERSITY
HEALTH & SAFETY
LEGAL

RECOMMENDATION: That the report be received.

BACKGROUND PAPERS USED IN PREPARATION OF THIS REPORT

Report Authors and Designation	
Telephone number/Extension	

SERVICE DELIVERY REPORT

Mid & West Wales Area Total																							APR - DEC		
County Command	FDR 1			Small			Chimney			Hoax			Good Intent			AFA			SSC			Total			
	05/06	06/07	07/08	05/06	06/07	07/08	05/06	06/07	07/08	05/06	06/07	07/08	05/06	06/07	07/08	05/06	06/07	07/08	05/06	06/07	07/08	05/06	06/07	07/08	
Carmarthenshire	285	306	259	299	377	317	28	28	28	42	33	37	140	164	186	370	431	371	581	477	429	1745	1816	1627	
Ceredigion	174	165	136	72	111	114	23	22	21	29	53	38	40	63	54	291	382	351	234	242	265	863	1038	979	
Neath & Port Talbot	443	399	361	598	1014	907	1	4	4	106	93	93	206	285	306	309	287	318	360	396	400	2023	2478	2389	
Pembrokeshire	215	214	168	223	307	210	26	24	28	36	23	29	107	92	111	374	303	340	581	592	511	1562	1555	1397	
Powys	202	208	210	157	200	259	57	58	54	32	18	31	93	97	117	268	352	326	411	386	432	1220	1319	1429	
Swansea	722	614	553	1149	1472	1438	7	4	8	140	156	133	358	392	395	899	904	810	611	710	657	3886	4252	3994	
TOTAL	2041	1906	1687	2498	3481	3245	142	140	143	385	376	361	944	1093	1169	2511	2659	2516	2778	2803	2694	11299	12458	11815	

Please note. These figures compare the Incident Types by Station Ground for the months displayed above, and not for the full year.

	Carmarthen	Ceredigion	Neath/P Talbot	Pembroke	Powys	Swansea	Service
HFSC Targets	5240	1500	3352	2000	2710	3675	18477
No of HFSCs carried out (inc Ops, CS & Ext Ag)	2702	1240	2677	1575	1766	2537	12497
By Operational Personnel	1856	1174	2513	1305	1717	2502	11067
By Community Safety Personnel	445	8	141	266	48	34	942
By Outside Agencies	401	58	23	4	1	1	488
No of Smoke Alarms fitted	3522	1026	2267	2111	2297	2535	13758
No of Programmed School Visits carried out	82	24	66	27	25	50	274
% of High Risk Premises Audited	53.75%	100.00%	61.53%	74.07%	61.53%	34.57%	80.43%
% of Building Regs completed within the time scale	97.28%	100.00%	99.56%	99.09%	100.00%	99.72%	99.30%

CARMARTHENSHIRE COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fatalities

0 fire fatality to report

0 fatalities from Road Traffic Collisions

Incidents of Interest

Glynderi, Tanerdy, Carmarthen

On 17 December 2007 FDR1 C2 Fire involving garage containing gas cylinders and one car. 6BS, 2HRJ, 1MJ, PPV fan in use, - Hot fire strike- 2 detectors fitted.

Old Castle Road, Llanelli

On 17 December 2007 FDR1 fire involving three two storey terrace buildings. Roof space collapsed at number 75, fire affected attics of 733 & 77. Make pumps 4, 14 BA's, 4HRJ, 1 main jet in use, fire investigation underway. Four persons conveyed to hospital suffering

severe burns to legs and torso.

Nr Neuadd Wen Cottage A40, Trecastle, Llandovery

On 10 December 2007 1 elderly female rescued from car gone into river by Fire Service Personnel. Lines and life jackets in use. Proactive call handling involved.

A40 Broad Oak, Llandeilo

15 January 2008 RTC involving van into a hedge. One casualty removed before arrival. One assisted and one trapped. 3 casualties dealt with by ambulance. Vehicle made safe, air bags in use.

COMMUNITY RISK REDUCTION

19 th -23 rd November	November Phoenix Course at Llanelli W01
26 th November	Phoenix follow- on at W01
27 th November	R.A.P.T.O.R – Llanelli
28 th November	Falls Event at Llandovery Castle Hotel
3 rd December	Phoenix follow - on at Llanelli W01
3 rd December	Winter Fayre Farmers Mart at Llandeilo
4 th December	R.A.P.T.O.R Llanelli
4 th December	Winter Fayre Farmers Mart at Whitland
5 th December	Winter Fayre Farmers Mart at Llandovery
6 th December	Winter Fayre Farmers Mart at Newcastle Emlyn
10 th December	Phoenix follow-on at Llanelli W01
10 th December	Winter Fayre Farmers Mart at Llanybydder
11 th December	R.A.P.T.O.R Llanelli
13 th December	Winter Fayre Farmers Mart at Carmarthen
17 th December	Phoenix follow-on at Llanelli W01
18 th December	Face Referral at Capel Hendre
15 th January	R.A.P.T.O.R Carmarthen

PEMBROKESHIRE COUNTY COMMAND

Good progress continues to be made with the delivery of the Business Plan for 2007/08.

OPERATIONAL RISK MANAGEMENT

Incidents of Interest

In this reporting period there were 63 co-responder calls, and 98 emergency special service calls. A majority of these calls were a result of the high winds on 9 December, and flooding, with numerous repeat calls in the Tenby and Pembroke Dock area requiring the use of the Turntable Ladder to make safe dangerous structures. There were also 12 Road Traffic Collisions where persons were reported as being trapped in their vehicles.

On Wednesday 5 December, crews from Pembroke Dock, Narberth and Haverfordwest were called to Carew where an animal transporter lorry had turned over after colliding with a car. Crews worked with Police and vets to release 2 horses and 25 dogs, who were members of the Cresswell Quay Hunt.

On Thursday 13 December, crews from Pembroke Dock assisted the Chevron Refinery Pembroke Fire Team to deal with a small Naptha leak on the Hydrogen Di-Sulphide plant. The Refinery team had laid a foam blanket to reduce any hazards whilst the technicians isolated the leak. Fire Service personnel assisted in maintaining the foam blanket and offered logistics support. This turned out to be a minor incident that was safely managed by refinery personnel, but gave confidence that the plans for the Fire Service to support the Chevron Refinery had worked effectively.

On Sunday 16 December a fire in the roof space of a house called Wavecrest in Freshwater East threatened to spread throughout the house. Crews from Pembroke Dock, Tenby and Milford Haven were able to restrict the spread of fire to the roof space and reduced the effects of the fire upon the home by their salvage operations.

COMMUNITY RISK REDUCTION

The Community Safety Department continues to deliver Home Fire Safety Checks in the weeks running up to Christmas, in particular to the elderly residents of sheltered housing complexes following a partnership agreement with Pembrokeshire Social Services and Housing to work with the wardens of sheltered housing complexes.

Some 25 young people attended the Pass Plus Cymru scheme at Haverfordwest HQ on Tuesday 4 December. CS staff gave the young drivers an insight into their experiences of dealing with Road Accident casualties. This was well received.

A Phoenix programme was run at Pembroke Dock Fire Station in the second week of December. This programme had 9 young people attending in partnership with the Youth Offenders Team. A pass out parade was organised on Friday 14 December for family members of the young people and certificates were awarded by Councillor Paul Weatherall Mayor of Pembroke Dock Town Council.

POWYS COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fire Fatalities

There were no fire fatalities in this reporting period.

Fatalities from Road Traffic Collisions

On 7 December 2007 at Storey Arms one male suffered fatal injuries and was extricated by FRS personnel following a Police investigation of the scene.

Other Fatalities

On 1 January 08 at Newtown FRS personnel assisted ambulance crews to remove a casualty in cardiac arrest from a property.

Incidents of interest

On 9 December 2007 on the River Usk near Brecon a male youth, who had entered the fast flowing river to retrieve a ball, got into difficulties and was left clutching an overhanging branch. Crews managed to secure him with a line and got a life jacket to him. He was eventually rescued by the boat and crew from Hay on Wye.

On 19 December 2007 near Llanfyrnach on the Monmouthshire and Brecon Canal crews from Brecon and Hay on Wye attended a canal boat that was well alight when they arrived at the scene. Unfortunately the boat was so severely damaged by fire that it finally sank. This type of incident has been a rare occurrence for this Command but the boat from Hay on Wye was used for safety and to search the water for any casualties.

Other Incidents

There were a total of 19 people rescued from flood water at various times during this reporting period.

COMMUNITY RISK REDUCTION

Home Fire Safety Checks

A total of 169 Home Fire Safety Checks were carried out during the reporting period. The total number of smoke alarms installed in these properties was 235. With a total of 2750 to be completed this year, the Command has also issued 5 specialist 'Hard of Hearing' smoke alarm systems.

Schools Programme

Youth Work

Two more 'Firesafe' programmes have been scheduled to start in February with the last one completed on 7th January.

The Fire Awareness Child Education (FACE) programme was also delivered to 1 primary school pupil.

Road Safety Partnership

The Community Safety Assistants have started shadowing Road Safety Partners whilst delivering the Road Safety message in High Schools. A lesson plan has been developed for delivery in the near future.

Electric Blanket Testing

Fire Service personnel will be trained to test Electric Blankets in the near future. Testing will then take place in February/March.

SWANSEA COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fatalities from fire - **None**

Fatalities from RTC - **None**

Fatalities from other – **One**

Fatalities Other

Birchtree Close, Sketty Park, Swansea

On 5 January 2008 at 0:55 FS gained entry at the request of the Police as the fire alarms had been actuating for several hours. 1 elderly male fatality discovered in the property, death not related to alarm actuation.

Incidents of Interest

Amazon [Old Valeo works], Heol Y Mynydd, Gorseinon, Swansea

On 8 November 2007 at 21:13 major natural gas leak from heating system, 57 staff evacuated from premises. 200 metre cordon set up in area by police.

Elan Avenue, Clase, Swansea – Flat Fire

On 25 November 2007 at 03:20 ground floor flat severely damaged by fire caused by deliberate ignition using a flammable liquid. Fire extinguished by 1 HRJ and 4 BA's.

Heol Austin, Fforesthall, Swansea – Flat Fire

On 1 January 2008 at 05:45 one person rescued from first floor bedroom by FS personnel, all other persons accounted for. Fire extinguished by 1HRJ 4 BA's and PPV.

Ravenhill Rd, Ravenhill, Swansea – House Fire

On 6 January 2008 at 11:46 fire involving ground floor of terraced dwelling, extinguished by 3 HRJ and 12 BA's, PPV and TIC. This was a make Pp's 4 incident. Property believed to be used as an Illicit Drugs laboratory.

COMMUNITY RISK REDUCTION

Road traffic Collision Reduction Initiatives

We are working in partnership with the City and County of Swansea Road Safety Team and South Wales Police to reduce the number of deaths and injuries caused by Road Traffic Collisions (RTC's).

Pass Plus Cymru

This course helps provide valuable additional driving experience and teaches people aged between 17 and 25 how to deal with a wide range of road and traffic situations that they may not have encountered whilst learning. The course has proved effective in building on existing

skills and knowledge and reducing the risk of being in a road crash. We have now run over 15 monthly courses with an average attendance of 18 students per course.

Road Safety Initiative - CSI (Crash Scene Incident) Swansea

This initiative has been delivered to a number of schools, colleges and community events throughout 2007. The programme is primarily targeted at new and young drivers aged 16–25 as statistics show this target group are most likely to be injured or killed in RTC's. Selections of vehicles were acquired from the Department of Transport which have been through a simulated crash test at the Transport Research Laboratories which highlight the severe consequences of an RTC. Students receive classroom input on a number of safety issues likely to affect their safe driving – excess speed, wearing of seatbelts, use of mobile phones, driving whilst under the influence of drink and drugs etc. Students then receive a highly visual and interactive demonstration of a crashed vehicle. There are a number of mannequins placed within the vehicle with replicated injuries that reflect the type of injuries sustained during a road traffic collision. During the demonstration, Fire Service and Police personnel explain the damage caused to the vehicle plus the subsequent injuries sustained.

Swansea Leisure Centre

The Legislative Fire Safety Department has been exceptionally busy dealing with new building projects, monitoring existing ongoing projects and enforcing the 'Fire Safety Order'. The Department maintains a keen interest in major projects, from conception to completion, to occupation and through the premises lifecycle. One such project is the leisure centre refurbishment. By working closely with relevant parties, such as, Local Authority Building Control, main contractors, mechanical and electrical engineers and the Fire Consultants; the problems and pitfalls that beset any major development have been addressed at an early stage and their adverse effects mitigated. The project is now nearing completion and the department has been undertaking joint inspections with Building Control, checking that the fire stopping, fire dampers and other 'in-built fire-precautions' are in accordance with agreed fire strategies.

NEATH PORT TALBOT COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Incidents of Interest

Fire at Gwyn Hall, Orchard Street, Neath

On 18 October 2007 fire ripped through the Gwyn Hall in the heart of Neath town centre and devastated the entire building. The Gwyn Hall was undergoing a £4million refurbishment that was going to create a first class modern venue for arts and cultural events in Neath. Nine fire engines and three aerial appliances were used to tackle the blaze; approximately 62 firefighters were involved in fire fighting operations. The firefighters tackling the blaze, worked diligently to contain the blaze and protect the exterior walls of the building as well as the neighboring properties, resulting in the continuity of business within the town centre.

The New Dimensions high volume pumping unit was also utilised to supplement water supplies.

Chemical Spill in Glynneath

On the morning of Friday, 12 October 2007 fire crews from Neath and Morriston attended a

chemical spillage at the John Pearce Transport Yard in Glynneath. The alarm was raised when a pallet load of containers containing concentrated hydro-chloric acid were damaged in a minor accident causing a quantity of acid to spill out onto the vehicle maneuvering area.

Four firefighters wearing gas-tight chemical protection suits were deployed to deal with the spillage by placing the damaged containers and contaminated packaging materials into special chemical-resistant 'overdrums' before coating the area in absorbent, neutralising granules. Having made the scene safe the Fire Service handed control of the area back to the company's Managing Director who will now have to arrange specialist collection and disposal of the contaminated waste.

Whilst this may be classed as a minor chemical spillage, the effects, emergency response, and aftermath have caused disruption to businesses in the area as well as requiring the attendance of four fire-appliances and specialist officers.

P02 Glynneath

Fire appliances from Glynneath and Neath Fire Stations were called out to a house fire at Oddfellows Street Glynneath at 0223 hours on Monday 21st January. On their arrival they were confronted by a fire in the downstairs kitchen area which was spreading to the remainder of the house. Fortunately they were able to quickly extinguish the blaze. It transpired that the occupier had left a chip pan on the cooker which had ignited and caused the fire to spread to the surrounding areas. However, the fire had been noticed in time for them to escape suffering smoke inhalation.

COMMUNITY RISK REDUCTION

Stations are actively undertaking Home Fire Safety Checks in the areas targeted in the respective stations 2007/2008 Business Plans. The Stations are also continuing to undertake requests for audits that are made through partnership organisations.

COMMUNITY SAFETY

PHOENIX

NPT Command now continues to run their own independent courses, catering for Youth Inclusion Programmes (YIP), Youth Offending Teams (YOT), Alternative Curriculum (AC), Local Education Authority (LEA) and other youth organisations. The aim of the course is to invest in young people using the reputation of the Service to benefit youngsters and in turn the wider community, targeting 13-17 year olds. The objectives to increase self-esteem, self-confidence, leadership and communication skills and to improve motivation. The course runs Monday to Friday and is intensive both in its content and supervision. To date NPTCC have completed 8 courses, with a further 2 courses projected for February and March 2008.

YOT

The Youth Offending Fire Officer (YOFO) continues to attend the Youth Offending Team (YOT) offices 2 days per week, making himself available for referrals and other questions relating to the Fire Service and the reduction of arson, auto-crime and fire setting.

Forest Schools

Forest schools has been operating in the Borough since September 2003, It offers an alternative curriculum to young people aged 14-18 years who may be described as non-achievers or a disruptive influence due to lack of interest in mainstream education. The school

runs for a duration of 10 weeks, one day per week, of which one Officer from the Community Safety Department within the NPTCC has undergone a three day intense leadership course, this qualification, an introduction into Forest School allows him to assist Forest School Leaders.

NPTCC continue to support these courses, with the completion of one course in May 07. NPTCC have also committed to continue to support the Safer Neath Port Talbot Partnership for a 2008-2009.

Community Safety Assistants Neath Port Talbot Command

Within the Command area are a total of 83 schools. Every single school will receive at least one visit per annum from the Schools Officer. Infants, Junior and Primary, as well as Secondary schools are all targeted.

The specific age groups that are targeted are as follows:

Key Stage 1 (ages 5 to 7) – Infant Schools

Key Stage 2 (ages 9 to 10) – Junior and Primary Schools

Key Stage 3 (ages 11 to 13) – Secondary and Comprehensive Schools

Key Stage 4 (ages 14 – 16) – Secondary and Comprehensive Schools

The nature of the education programme is to educate the young people as to the dangers of fire, prevention, detection, and escaping fire situations. To form links and partnerships with the schools and the young people within the Command area, thereby utilising education to assist in the reduction of fires, injuries and fatalities. The Education programme is envisaged to be completed by the end of March 2008.

Fire Safety Education Programme Launch

On Wednesday 21st of November Firebrake Wales launched the new Fire Safety Educational Programme for Key Stage 2 with the children of Ysgol Gynradd Godre'r Graig, Neath. Pupils of Ysgol Gynradd Godre'r Graig were the first to receive this programme which was delivered on the day by Steve Griffiths of the Mid and West Wales Fire and Rescue Service.

Following the success of Tanni, the character that helps children seven and under learn about fire safety, the Fire and Rescue Services of Wales are now launching the next stage to their bilingual education programmes and materials for the children of Wales funded by the Welsh Assembly Government.

The Key Stage 2 programme delivers a personal safety message which includes family escape plans, the importance of smoke alarms and how to stay safe from fire. This has been designed around the requirements of the Personal Social Education (PSE) framework for Wales and is funded by the Welsh Assembly Government.

Community Safety Department

Throughout November and December the School Liaison Officer attended several schools within the community to educate young people on the dangers of fireworks.

In addition staff within the Department delivered several fire safety talks to a diverse audience within the Command, emphasis being on fire safety in the home; positive feedback was received resulting in Home fire Safety Check referrals.

St Davids Church Played Host to Fire and Rescue Service Carol Concert

Mid and West Wales Fire and Rescue Service held its Annual Charity Carol Service at St David's Church, Neath on Monday 10 December 2007.

Music was provided by Neath Male Voice Choir, along with pupils from Ysgol Gymraeg Castell Nedd and soloists Carla Williams and Stephanie Hughes. Readings were given by firefighters and staff from the Service.

The evening was an overall success with £683.00 being raised for charities (to date). The two local charities who will benefit from the proceeds are:

Special Needs Activity Centre

The Special Needs Activity Club (SNAC) is a registered charity formed in 1993 by parents living in the Port Talbot area, who were unable to find suitable leisure facilities for special needs children in the locality. SNAC initially ran play sessions at Taibach Community Education Centre on Saturday afternoons, but the charities trustees realised in order to grow, the group needed to acquire its own premises. After receiving finance and assistance from the Community Fund, Corus, and Neath Port Talbot County Borough Council, SNAC achieved this goal in 2000 and opened its own purpose-built centre in Margam, Port Talbot.

Friends of the Hospital – Port Talbot

This year one of the charities to benefit from the Mayor of Neath Talbot's Charity Fund is the Friends of the Hospital – Port Talbot, which is an organisation which raises funds for the benefit and comfort of patients attending Neath Port Talbot Hospital. Friends of the Hospital aim to improve quality of life through purchasing much needed equipment and donating money towards holidays for disabled children.

Young Firefighters Showcase their Skills at Seven Sisters

A special presentation evening was recently held on Monday 5 November, for the Young Firefighters of Seven Sisters. Local dignitaries, along with family and friends were given an opportunity to view a number of practical demonstrations by the young firefighters.

Young Firefighters Schemes were set up within the Mid and West Wales Fire and Rescue Service to strengthen links between the Fire Service and the communities served. The scheme gives participants the opportunity to learn about fire safety, firefighting skills, take part in outdoor activities, develop teamwork and problem solving skills and carry out projects that benefit the community. It's the latest youth engagement programme to be introduced by the Mid and West Wales Fire and Rescue Service.

NPTCC New all Terrain Vehicle

The ATV (Quad Bike) was utilised over the festive period to tow an 'A' frame trailer carrying the organisations Home Fire Safety Check Message. Due to its striking appearance it also proved to be an effective tool in engaging members of the public, particularly the younger element, thereby allowing FRS personnel to deliver various campaign messages e.g. firework campaigns.

CEREDIGION COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fatalities from fire

None in Ceredigion [see final item below]

Fatalities from RTC attended by Fire and Rescue Service

No fatalities since last report

Fatalities from other

No fatalities since last report

Incidents of Interest

At 15.06hrs on the 4 January 2008, two appliances and the Borth L4P were mobilised to an RTC, involving 2 vehicles and a waste tanker, on the A487. A 90 year old female was trapped under the tanker. The crews removed the roof and one side of the vehicle, using the cutting equipment, to allow the paramedics to treat and remove the casualty. The road was closed for several hours for a detailed investigation by the Dyfed Powys Police.

Following two weeks of persistent heavy rain, on Monday 21.01.08 the Llanbadarn Fawr area was affected by severe flooding, especially near the Parc Yr Onnen area. Approximately 20 houses were directly affected by flooding, with a number of houses nearby under threat. Initially two appliances were mobilised from Aberystwyth, but it was soon realised that the High Volume Pump (HVP) from Newtown would be required. This was requested and was in attendance at approximately 09.50hrs. By late afternoon the levels had receded slightly but the decision was made to leave the pumps in situ until after that evening's high tide. The levels continued to drop, and after pumping out the water from some houses, all the equipment was made up and the appliances returned to the station. The HVP proved invaluable, and enabled the Aberystwyth crews to deal with more localised problems. This news story made page 160+ Teletext.

COMMUNITY RISK REDUCTION**Items of Interest**

The Command has forged a new link with the Princes Trust and the Trust 'Team Programme' aimed at disadvantaged young persons aged 16-24. The inaugural 12 week programme commenced in Community Room at Ceredigion Command Headquarters on the 7 January 2008. The ten participants are led by the Princes Trust 'Team Programme' Co-ordinator Catherine Seymour and Retained Duty System [RDS] Firefighter Roy Evans from C06 Cardigan.

It is intended to support the Princes Trust to deliver another Team Programme in Cardigan later this year. The idea of placing a second Team Programme into the South of the County is twofold; [1] the majority of youth inclusion activities are north Ceredigion based and it is therefore important to provide youth facilities in south Ceredigion, and [2] four of the last five deliberate fires in the Command and the last anti-social behaviour against firefighters occurred in Cardigan.

The structured approach of our HFSC work includes maintaining an ongoing partnership with Ceredigion Care and Repair that has delivered HFSC's to the elderly and forging new partnerships that include receiving HFSC referrals from Ceredigion Contact [substance misuse] and thereby providing a significant methodology to reach upwards of 360 substance mis-users

per annum. A third partnership that is currently in its early stage, will involve HFSC referrals from Foster Parents and full and temporary Respite Carers in Ceredigion. In addition the Command has issued 6 specialist detectors to the hard of hearing during this fiscal year. All of this adds up to significant targeting of the most vulnerable and targeting that extends beyond the basics of FSEC modelling.

My final CRR item of interest relates to the tragic circumstances in Bro Einon, Llanybydder whereby an adult male lost his life to a fire that occurred in daylight hours and in the room that he was present although a smoke detector was fitted. This fire occurred in Carmarthenshire but was attended by officers from Ceredigion and the RDS team at C05 Lampeter (please note that the Carmarthenshire County Commander is supporting Ceredigion).

Significant CRR work has taken place in Llanybydder and I have enclosed a copy of my report to the Ceredigion CSP which will in turn update Fire Authority members regarding that work.

Community Safety Partnership Update

Incident details

Fatality	1 male adult
Type of incident	House fire
Address	Bro Einon, Llanybydder
Station Ground	Station C05 Lampeter
Attending appliances	Rescue Pump C51 Lampeter, Rescue Pump C52 Lampeter
Attending officers	County Commander Ceredigion, Deputy County Commander Ceredigion, Station Manager Carmarthenshire
Fire Investigation [FI]	Lead FI Officer Ceredigion and FI Officer Carmarthenshire
County	Carmarthenshire
Date	20 November 2007
Time	1600

Community Safety Actions

Bro Einon is identified by our FSEC model as a high risk area. Although Bro Einon is located in Carmarthenshire the estate falls within the station ground covered by Lampeter fire station. As an identified high risk location, the Lampeter Fire Station team took ownership of proactive community fire safety work on the estate and undertook a leaflet drop to encourage householders to request a free of charge Home Fire Safety Check [HFSC]. The leaflet drop at Bro Einon is supported by the periodic HFSA updates provided by the Cambrian News. The take up for a HFSC on the Bro Einon estate was quite low, but overall Lampeter Fire Station had 30 HFSC referrals on file prior to the fatal incident in Llanybydder. These referrals were acquired by the Aberystwyth Command Headquarters based Community Safety [CS] team and the Lampeter firefighters. The CS team attended an Age Concern event in Lampeter in the last two weeks and acquired a range of referrals that included householders in Llanybydder.

Following the fatal incident on the 20 November, the Lampeter Crew directly approached householders on the estate and raised a further 19 HFSC requests that evening. Two firefighters commenced these HFSC's on the 21 November with 10 HFSC's completed. The two rescue pumps and co-responder unit based at Lampeter [total of 14 personnel] undertook further HFSC work on the estate on the evening of the 22nd.