

SERVICE DELIVERY REPORT – FEBRUARY 2010

Mid & West Wales Area Total																									APR - DEC		
County Command	FDR 1			Small			Chimney			Hoax			Good Intent			AFA			Co-Responder			SSC			Total		
	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10	07/08	08/09	09/10
Carmarthenshire	260	270	235	316	259	232	28	28	29	37	30	19	186	160	214	371	534	564	376	371	254	428	595	501	1626	1876	1794
Ceredigion	136	112	94	114	56	79	21	34	39	38	17	7	54	43	51	351	319	297	397	361	255	265	234	215	979	815	782
Neath & Port Talbot	361	307	262	907	540	488	4	6	3	93	79	33	306	224	221	319	296	337	0	0	3	400	346	273	2390	1798	1617
Pembrokeshire	168	171	170	210	137	147	28	36	30	29	37	9	111	81	141	340	340	346	332	278	181	511	499	538	1397	1301	1381
Powys	210	201	182	259	129	175	54	66	63	31	41	9	117	90	118	326	365	382	152	126	180	432	549	452	1429	1441	1381
Swansea	553	528	491	1438	1020	815	8	10	7	133	158	95	395	322	339	810	946	946	133	111	108	657	658	582	3994	3642	3275
TOTAL	1688	1589	1434	3244	2141	1936	143	180	171	361	362	172	1169	920	1084	2517	2800	2872	1390	1247	981	2693	2881	2561	11815	10873	10230

Please note. These figures compare the Incident Types by Station Ground for the months displayed above, and not for the full year.
Please note. As of Apr 09, the Station Grounds referred to above are the administrative Station Grounds.

		Carmarthen	Ceredigion	Neath Port/Talbot	Pembroke	Powys	Swansea	Service
1	HFSC Targets	4500	1400	3480	2048	2700	6150	20278
2	No Of HFSCs carried out (inc Ops, CS & Ext Ag)	2121	1124	2596	1277	2333	3206	12657
3	By Operational Personnel	1179	984	2383	1105	2318	3131	11100
4	By Community Safety Personnel	794	26	194	171	14	74	1273
5	By Outside Agencies	148	114	19	1	1	1	284
6	No of Planned Audits carried out	104	295	316	191	318	518	1742

CARMARTHENSHIRE COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fatalities

0 fire fatalities to report
4 fatalities from Road Traffic Collisions

7 December 2009 B4308 Kidwelly to Trimsaran

RTC involving one vehicle, one female fatality. Vehicle stabilised by firecrew using Webber Stabfast equipment, lighting and equipment provided for Police to carry out investigation.

10 December 2009 A48 Westbound, Maesybont junction

RTC involving one motorcycle and one crew cab pickup truck. One male fatality. Two appliances in attendance.

24 December 2009 A48 Eastbound, just before Pont Abraham roundabout

RTC involving one vehicle. One casualty released by firecrew and conveyed to hospital by ambulance. One male fatality released from vehicle by firecrew. Two appliances and Crash Tender in attendance.

10 January 2010 A48 Pont Abraham Roundabout

RTC involving one vehicle. One female fatality released by firecrew. Four appliances, SRT team in attendance. Hydraulic cutting gear, ladders, lines and small gear in use.

Incidents of Interest

11 December 2009 Nolan UPVC, Llansteffan Rd, Johnstown

Fire affecting several units at window manufacturing firm 100m x 100m. 13 appliances, 3 aerial appliances and Incident Command Unit in attendance.

16 January 2010 Argoed Crescent, Trimsaran

Flooding affecting 7 properties. HVP, light weight pump, environmental protection unit and 4 appliances in attendance.

Training

15 December 2009 - M61 boat training incorporating Swift Water Rescue Team

A training exercise was carried out with Llanelli Blue Watch and the SRT team from Carmarthen in order to familiarise the Llanelli boat crew with SRT capabilities, to maintain their boat handling competencies to RYA level 2 standards and to provide experience in searching for persons overboard with multiple boats in fast flowing water. Mud mats were also used to provide additional training for personnel to maintain their competencies. This provided invaluable experience for the crew at M61 that they would not have been able to achieve without the assistance of the SRT team. It also provided the SRT team with additional multiple boat search training. Boats were utilised from Llanelli and Carmarthen.

Exercises: Persons Overboard

2 December 2009 an exercise took place on the River Towy at Carmarthen. The scenario was that a person had gone overboard in fast flowing water and required rescuing. A boat crew from Llanelli and the Swift Water Rescue Team from Carmarthen worked together in multiple boat search and rescue techniques, boat handling and rescue of casualties from fast flowing water.

The main benefits for the Llanelli boat crew were to familiarise them with SRT capabilities, extend their boat handling capabilities and to maintain their RYA level 2 competencies. The benefits for SRT team were to provide additional training in fast flowing water and multiple boat search and rescue. Mud mats were also included in the exercise maintaining competencies for all crew members.

The exercise provided a valuable opportunity to encourage team working between the two stations and familiarisation of the River Towy and the challenges it presents.

COMMUNITY RISK REDUCTION

Home Fire Safety Checks

In addition to the normal programme of Home Fire Safety Checks, 8 specialist 'Hard of Hearing' alarm sets were installed.

Partnership work with Carmarthenshire County Council Care, Health and Housing

The Service has been working with the Carmarthenshire County Council Domiciliary Care Services as well as private care agencies to offer service users Home Fire Safety Checks. This is achieved by the completion of a questionnaire, which also

identifies higher risk households. This initiative is being expanded to include other departments within the directorate.

Schools Programme

The CS Department is continuing the Schools Programme and has attended 25 Schools to provide home fire safety education.

Youth Work

Raptor Courses were completed for Rhydygors School at Carmarthen Fire Station, and for Amman Valley School at Ammanford Fire Station.

Along with Station 61 personnel we held a Chip Pan Demonstration and Home Safety Education seminar in conjunction with Trothwy Cyf at their sheltered housing in Station Road Llanelli. This Housing is for homeless youngsters between 18 and 21 yrs of age and is a way of getting them into their own accommodation.

We have started a 10 week Firesetters course in Ammanford

Community Fire Safety

In addition to station based community fire safety initiatives

The Community Safety Department has conducted

- 2 chip pan displays
- 8 Home Fire Safety Presentations
- 2 Partnership Presentations
- 3 Visits to Christmas Farmers Marts at following locations:- Llandybydder, Newcastle Emlyn & Ffairfach.
- Stop smoking campaign held at Ammanford Town Centre.

Road Safety

In addition to station based initiatives, the Community Safety Department has facilitated one Pass Plus Course which was held at Llanelli.

In conjunction with South Wales Schools Transport Project, we attended an event held at the Ffos Las Race Course where we gave information on Road Safety to both local school representatives and to local bus companies.

Press and Media

Tinopolis has filmed the following with the intention of airing in the new year:

- Community Safety staff undertaking an actual home fire safety check
- Fire Service Youth Work during Gwendraeth School children's visit to Llanelli Fire Station where the children witnessed a chip pan display, Road safety display, as well as participating in Fire Service practical drills.

CEREDIGION COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fatalities from RTC attended by Fire and Rescue Service

RTC involving one private vehicle left the carriageway down an embankment came in collision with a private house. One male trapped in the vehicle, was released by Fire

Service personnel using hydraulic cutting equipment and conveyed to hospital via road ambulance. The male casualty later died at the hospital.

RTC involving one private motor vehicle leaving roadway into a drainage ditch and boggy ground with the vehicle ending up on its side; two casualties were out of the vehicle, one remained trapped and was later confirmed as a fatality. Air ambulance attended the scene but was not utilised. Police investigation continues to be on going into the circumstances of the collision.

Fatalities from fire

No fatalities since last report

Incidents of Interest

16 September 2009 17:57 hrs Aberystwyth

Small fire confined to airing cupboard extinguished by Fire Service personnel using a hose reel; referred to Community Safety Department as FACE. Appliances from Aberaeron and Aberystwyth attended the incident. The Police were also in attendance.

16 September 2009 17:57 hrs Aberaeron Harbour

One male person fallen approximately 30-40ft from harbour wall onto concrete and rocks, tidal water was out at time of incident. Fire Service along with partner agencies worked together to rescue casualty onto spinal board and convey to hospital via air ambulance. Aberaeron and Aberystwyth appliances attended the incident. Police, Ambulance and Coastguard were also in attendance.

27 September 2009 10:33 hrs Lampeter

Persons reported terraced property fire at Lampeter; fire involved first floor bedroom area with extensive damage to the first floor and roof to the rear of the premise. Upon arrival all persons had left the premises and a total of four BA's and two hose reel jets were used during the incident. A joint Fire and Police SOCO Investigation is currently on going into the cause of the incident. The South Wales Hydro Carbon dog was also deployed during the investigation.

19 November 2009 16:38 hrs Aberystwyth

RTC involving one private vehicle left the carriageway down an embankment came in collision with a private house. One male trapped in the vehicle and was released by Fire Service Personnel using hydraulic cutting equipment and conveyed to hospital via road ambulance. The male casualty later died at the hospital.

16 November 2009 12:25 hrs Llanon

The electrical supply and the telephone lines at Llanon were affected by a lightning strike; four houses were directly affected by the strike but this also affected the supply to the village for a number of hours afterwards. Lightning hit the roof/TV aerial of one of the properties creating a 2ft square hole.

23 November 2009 11:57 hrs Aberystwyth

RTC involving one private vehicle and one light commercial vehicle. One female trapped in the private vehicle released by Fire Service Personnel using hydraulic cutting equipment and conveyed to hospital via road ambulance.

28 November 2009 15:39 A44 Aberystwyth

RTC involving two private motor vehicles. One male with suspected spinal injuries; treated by Fire Service personnel until arrival of ambulance service. Crews utilised

hydraulic cutting equipment to create space to remove the casualty on a spine board. Casualty was then conveyed to hospital via road ambulance.

26 November 2009 15:00 hrs Aberystwyth

Fire involving small propane gas cylinder in use by workmen conducting repairs on the flat roof of the shop. Cylinder was thrown from roof and came to rest in the rear yard of neighbouring shop, crews extinguished fire and allowed cylinder to cool and vent.

6 December 2009 14:41 hrs Aberystwyth

RTC involving one private motor vehicle leaving roadway into a drainage ditch and boggy ground with the vehicle ending up on its side; two casualties were out of the vehicle, one remained trapped and was later confirmed as a fatality. Air ambulance attended the scene but was not utilised. Police investigation continues to be on going into the circumstances of the collision.

8 December 2009 20:35 hrs Aberystwyth

RTC involving one private motor vehicle in collision with tree. One male with fractured leg, treated by Fire Service personnel until arrival of ambulance service. Crews assisted to remove the casualty on a spine board; casualty was then conveyed to hospital via road ambulance.

9 December 2009 13:48 hrs Aberystwyth

A vehicle left the A487 and hit the corner of the house, no persons trapped or injured in either the car or the house as the occupier was in the rear of the property at the time of impact. Incident resulted in the attendance of the Fire Service for three hours with half of the property being demolished on safety grounds to the location in relation to the A487. The driver was taken to hospital as a precautionary measure.

Unwanted Fire Signals (UWFS)

The delayed response protocol at Aberystwyth University (AU) is proving very successful at reducing the number of FRS callouts to the university, which is particularly striking when viewed against the background of record levels of activations. September 2008 – August 2009 saw 447 activations of the alarm system at University sites, however, as a Fire Service we only attended 175, this figure has further scope for reduction in 2009/10/11 through our collaborative work with AU and the expansion of the project.

Borth Fire Station

The Borth Fire Station project is progressing well, the existing building has been demolished and architectural plans for the new station have been conditionally approved by Building Control. The project is expected to be complete by April 2010.

COMMUNITY RISK REDUCTION

Home fire Safety Checks

1112 HFSCs have been completed to date this fiscal year
10 Hard of Hearing detectors have been installed to date this fiscal year
Ceredigion Care and Repair have completed 115 HFSCs across the county this fiscal year.

Commercial Property Checks

288 commercial audits completed to date this fiscal year
8 Enforcement Notices and 1 Prohibition Notice have been served to date throughout the County.

Schools Programme

36 schools have been visited as part of the schools programme, this equates to 78% of the programme and thus we foresee no problems in delivering and achieving the target by fiscal year end.

Youth Work

The sixth Princes Trust Team Programme for Ceredigion based at Aberystwyth Fire Station has been completed which is also supported also by Dyfed Powys Police and the Team recently held their pass out day at The National Library, Aberystwyth.

The second modular Phoenix programme run at Cardigan as a result of a successful grant application is now complete and the crew passed out early in December, following on from the success of the first and second programmes, the third is due to commence in March 2010.

7 Crucial Crew days have been run around Ceredigion conveying a safety message to around 650 young people.

A full week Phoenix course has been successfully completed at Lampeter Fire Station this quarter with a further planned for the coming quarter.

We have been included in a regular slot on the Drug and Alcohol Awareness days programme run by Ceredigion County Council and have again relayed a safety message via several sessions to almost 200 young people in the County.

Community Safety Talks

This quarter included our annual safety talks to the residential students of Aberystwyth University with an average 90% attendance rate and a message conveyed to around 3500 students.

We have partnered with Coleg Ceredigion and Careers Wales to deliver Fire Safety talks to approximately 100 young people as part of the "Preparation for Life at University" programme.

Firesafe and FACE programmes

Arson initiatives and Firesetter, FACE programmes are on going within Command.

Road Safety

This quarter included the recently reported ROSPA (The Royal Society for the Prevention of Accidents) Awards at Caernarfon for which we nominated PC Phil Westbury for his efforts in numerous collaborative road safety initiatives (specifically targeted at young motorists) run by ourselves and Dyfed Powys Police.

Pass Plus partnership is working well with a further four sessions held this quarter and a pleasing statistical report for Ceredigion from The Pass Plus Cymru Progress Report 9.

We have been able to work with 25 Year 10 pupils from Penweddig School, Aberystwyth on road safety matters via a workshop which was held during the quarter. We are also working on similar initiatives with local Youth Clubs with a recent visit to Rhyd Lewis Youth Club completed.

Grass Burning Campaign

Since the last report our grass burning campaign is still on going, we have since

confirmed the support of the FUW (Farmers Union of Wales), NFU (National Farmers Union) and the Environment Agency. The pamphlet is ready to go to print and will be distributed towards the end of the winter period.

We have had a successful application supported by The Ceredigion Community Safety Partnership and have purchased Hay Stack monitoring equipment which will aid both ourselves and the farming community in reducing hay shed fires. Training is ongoing and it is envisaged that the equipment will be operationally available early in the New Year.

Exercises

October saw us run one of our programmed multi appliance exercises within Ceredigion at the Strata Florida water treatment plant in Pontrhydfendigaid near Tregaron. It was a well attended event supported by Reverend Protheroe, the Service Chaplain for the area. The exercise tested ICS, Breathing Apparatus and chemical procedures as well as the in house procedures of Welsh Water. Our programmed exercise planned for 11 January would have seen us run full scale decontamination procedures to progress from the learning outcomes of the Strata Florida exercise, unfortunately this exercise has had to be postponed due to the inclement weather conditions but will be rearranged as soon as conditions allow.

Training

Our training programme for this quarter saw crews study and practice on the following topics:

- Incidents on Roads
- Rescue Procedures
- Pumps and Hose
- Breathing Apparatus
- Incident Command System
- Dynamic Risk Assessment

NEATH PORT TALBOT COMMAND

OPERATIONAL RISK MANAGEMENT

Incidents

Total number of Incidents 1617, a 10% reduction on previous year's figure of 1798 Automatic Fire Alarm actuations increased by 14% (figure influenced by new system installations). Hoax calls reduced by 58%

- Fatalities from fire – 0
- Fatalities from RTC – 0
- Fatalities from other – 0

4 December 2009 at 01:21hrs at Pentyla Road, Pentyla, Port Talbot

Crews attending a report of a fire involving the roof space of terraced house in Pentyla Road, found on arrival that it had spread to the roof spaces of two adjoining properties. The fire was extinguished utilising breathing apparatus teams equipped with hose reels and main jets and an aerial appliance as a water tower. Sections of the roofs had to be cut away to prevent further spread.

12 December 2009 at 12:11hrs on the Old Glynneath Bank, Pont Walby Glynneath.

Crews attended a fire involving a Local Authority lorry used for white line marking on highways. On arrival, the lorry which had on board nine large propane cylinders was well alight and the cylinders were affected. Properties in the immediate vicinity had to be evacuated due to the risk of explosion and the residents retired to a safe area until the incident was made safe through the application of foam to extinguish the fire and water jets to cool the cylinders. The incident was further complicated by the fire affecting a nearby electricity pylon.

16 December 2009, 16:50hrs at Afan Lido Sports Centre, Sandfields, Port Talbot

Crews initially from Port Talbot responded to a report of a fire at the above address. On arrival they found the pool area to be heavily smoke logged and it was apparent that there was significant fire within the pool area and that a significant incident was developing. The fire had developed into the roof and ceiling area making it unsafe to enter the building due to the possibility of collapse or partial collapse of the roof. Further risk was present due to the report of asbestos in the affected area. Firefighting activities in this area were therefore of a defensive nature and the fire fought externally.

In the area where the sports centre joined the pool area, crews were able to fight the fire offensively and prevent it spreading. Teams equipped with breathing apparatus, hose reels and main jets, were able to stop the spread of the fire at this point and prevent serious damage to the Sports Centre. At the height of the incident there were upward of 14 appliances in attendance including a specialist high volume pumping appliance from Ammanford and 4 aerial appliances used as water towers.

21 December 2009, 1806hrs at Wellfield Place, Glynneath

Rescue pumps from Glynneath, Seven Sisters, Abercrave, and Hirwaun plus an aerial appliance from Morriston attended a fire in this disused nursing home. The fire had started on the third floor and spread to involve the roof. Crews equipped with hose reels and main jets supported by a water tower attacked the fire externally. A high volume pumping appliance and a water bowser were also employed at the incident to supplement mains water supplies.

22 December 2009, 08:06hrs M4 Eastbound, Junction 38 to 37.

RTC involving three private motor vehicles. One female trapped, released by Fire Service personnel using hydraulic cutting equipment and small gear. The casualties were stabilised at the scene by paramedics before being conveyed to hospital.

24 December 2009 10:40hrs at The Square, Crynant, Seven Sisters.

RTC involving two private motor vehicles. One female trapped, released by Fire Service personnel using hydraulic cutting equipment before being conveyed to hospital by ambulance accompanied by the occupant of the second vehicle.

Operational Risk Management - Training

Command personnel have begun a programme of simulated property fires staged at Earlswood training Centre. The purpose of these simulations is to give operational crews realistic experience at dealing with compartment and multi compartmental fires, focusing particularly on fire behavior, ventilation and Breathing Apparatus procedures. In addition these simulations will provide the opportunity for Watch and Crew Managers to develop their incident command skills.

Neath Command staff will be supported by personnel from Operational Learning and

Core Skills in delivering and managing these events.

Operational scenario simulations as described above are one of the most effective means of measuring competence and identifying further development needs. Neath Port Talbot will continue to be proactive in this area and ensure that personnel within the Command are provided with the knowledge and skills they require in order to effectively and safely carry out their role.

The crew of Amman Valley have all completed the basic firefighter training module and are currently undergoing specialist training in the areas of Breathing Apparatus and Road Traffic Collision extrication techniques. Each of the Amman Valley crew members have been assigned to watches on wholetime stations at Port Talbot, Swansea and Morriston, we have made provision for them to work on these watches for extended periods to enable them to start building practical experience.

In addition to this measure we are

- Looking into the feasibility of allowing an Amman Valley crew equipped with their own appliance to attend incidents as an additional resource.
- Planning to arrange for all Amman Valley personnel to attend the Fire Service College together, to undergo the vertical training course. This will give the firefighters the opportunity to work together on a wide range of simulated operational incidents taking advantage of the realistic environment. It will also provide an excellent opportunity to develop the soon to be identified Watch and Crew Managers, and to give them realistic experience of managing a range of operational incidents.

Operational Risk Management – Exercises

The Command has not run any large scale exercises over the Christmas period but is in the process of planning exercises in conjunction with the Local Resilience Forum at British Oxygen, Margam and Calor Gas Aberdulais.

We are also working with the Police, Environment Agency and Local Resilience officers to develop an exercise focusing on flooding within the Aberdulais Basin.

COMMUNITY RISK REDUCTION

Total Home Fire Safety Audits	=	2925	(2009-10 Target 3430)
Total Premises Fire Safety Audits	=	346	(2009-10 Target 404)

Home Fire Safety Checks

The Command continues its determined attainment of Home Fire Safety Checks and is currently on target, having completed 2805 since April, with a further 120 in the process of being entered into the Data Management Recording System.

Additionally:

41 letter box intumescent bags have been fitted
89 hard of hearing alarms installed
1 Automatic Water Suppression unit installed

Christmas Parades (Civic Ceremonies)

NPTCC supported the three Parades, Port Talbot, Neath and Pontardawe, the staff utilised a Command vehicle along with 'A' frame trailer promoting fire safety over the festive season.

Schools Programme

50 schools visited with a further 33 scheduled; the schools programme is ongoing and it is envisaged that it will be completed by March 2010.

Station Visit (Jan 10)

10 students studying Public Services at Margam College attended Port Talbot Fire Station to learn about the specialist roles within the Fire and Rescue Service such as Scene Preservation and Fire investigation.

Phoenix

Completion of nine courses catering for young people from the Youth Offending Team (YOT), Youth Inclusion Project (YIP), Local Education Authority (LEA), Flexible Learning Programme (FLP) and Community First, and a further 2 courses are scheduled.

YOT

The Youth Offending Fire Officer (YOFO) continues to attend the Youth Offending Team (YOT), making himself available for referrals and other matters relating to the Fire Service and the reduction of arson, auto-crime and fire setting. Since April, nine young people have been referred onto the Firesafe Programme.

Crash Scene Incident (CSI)

The programme has already commenced for the new academic year and continues to draw positive feedback from the heads of the educational establishments visited. To date three secondary schools along with two youth clubs have received the presentation.

Pass Plus

Pass Plus is a training scheme for new drivers between the ages of 17 and 25; Fire and Rescue Service continue to support and provide input to each session. 10 courses have been completed with a further three scheduled.

Rural and Forestry Team (RaFT)

The proactive work of the Rural and Forestry Team continues to pay dividends, with a recent focus, in conjunction with the Police, on visiting local farms providing fire safety and crime reduction messages additionally, supporting the Fire Watch initiative.

During October and November the team undertook an initiative in the Sandfields and Aberavon areas of Port Talbot, a large urban conurbation containing 8712 dwellings. The three electoral wards which cover the area all have 'communities first' status and experience higher than normal levels of anti social behaviour during the Halloween and Bonfire Night Festivals. This ASB includes the building of oversized, inappropriately located bonfires containing hazardous waste material. Most worryingly, there have also been incidents of stone throwing at personnel engaged in extinguishing out of control fires in the area. In order to address these problems 'Operation Fire Watch' was run by the team in cooperation with the local Neighbourhood Policing Team and supported by the four watches of Port Talbot Fire Station.

A range of community risk reduction activities were undertaken over a ten day period which included patrols and home safety visits in hot spot areas, attendance at youth engagement events and fire safety and crime reduction visits to local businesses. Following the initiative, statistics supplied by the Service's SP&P Department and

Neath Port Talbot's ASB team indicate that compared to the same period in 2008 there was a 60% reduction in deliberate fires and a 47% reduction in overall ASB in 2009.

Legislative Fire Safety

Command personnel are currently on target for attainment of High-Risk Premises Audits, with a total 346 planned audits completed to date and continue to liaise closely with partners, e.g. Local Building Control, Care and Social Services Inspectorate, Licensing Authority and Housing Authority to reduce risk across the non-domestic sector.

Continuing our proactive work following last year's tragic fire in a block of flats in London, Legislative Fire Safety Officers have worked very closely with the Local Authority in targeting these premises across Neath Port Talbot.

PEMBROKESHIRE COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Incidents

During this reporting period there were 54 primary fires and 18 secondary fires. Due to the cold weather there was an increase in chimney fires up to 21. There were 25 co-responder calls, 15 for Narberth and 10 for Crymych. There were 221 emergency Special Service Calls many of which were to road traffic incidents.

Incidents of interest

There were 5 serious house fires during this reporting period.

The incident below shows how several public services combined to deliver a successful outcome for vulnerable members of the community.

25 November 2009 Robert Street, Milford Haven

During the lunchtime of Wednesday 25 November a fire broke out in the kitchen of a three storey house in Robert Street, Milford Haven. Fire crews from Milford Haven responded and quickly contained the fire to the kitchen. They rescued two elderly women who were trapped in the upper rooms of the house. Both women who were over 80 years old were given oxygen by ambulance crews attending due to the amount of smoke inhaled. Because of the ages of the women, (102 and 80 years respectively) assistance was requested from Social Services to provide additional support services. A Home Fire Safety Check was carried out at this house and in neighbouring homes. The Police also confirmed that the fire was not deliberately started and was not considered a crime scene. The Police also referred the householders to the Bobby Van scheme to improve the level of domestic security.

COMMUNITY RISK REDUCTION

Home Fire Safety Checks

During this reporting period, some 170 homes were visited by Fire Service staff to provide advice to householders on preventing fire in the home, whilst installing over 200 smoke alarms free of charge.

Exercises

Exercise Shakespeare was held at the Torch Theatre Milford Haven on Tuesday 13 October. This exercise used three fire crews from Milford Haven and Haverfordwest to test the ability of crews to search a complex smoke logged building for three casualties whilst wearing breathing apparatus. The exercise also tested incident command procedures, communication equipment and safety procedures.

POWYS COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Incidents

Fatalities from Fire

One suspected fire death is currently under investigation.

12 January 2010 Doldowlod, Rhayader

A call was received from the Police who were attending a report of a sudden death. The possible cause of death was linked to a small fire in the bedroom area. Fire investigation officers attended the incident.

Fatalities from Road Traffic Collisions

There were two fatalities from Road Traffic Collisions

6 December 2009 A487 Machynlleth

RTC involving one vehicle on roof in marshy ground, three casualties, one fatality.

6 January 2010 A470 Rhayader

RTC involving articulated tanker lorry colliding with another articulated lorry. The driver of tanker was confirmed dead, the other driver seriously injured and conveyed to Morriston Hospital by air ambulance. This incident was thought to have been caused by snow and ice on roadway.

Incidents of Interest

24 December 2009 Nantglas Rhayader

Domestic barn conversion severely damaged by fire. Gas cylinders involved in fire. Crews experienced severe difficulties in attending incident due to snow and ice on rural roads. Assistance required from Council gritters.

18 December 2009 Welshpool

Articulated lorry in collision with industrial building due to driver illness. Two persons trapped, released by Fire Service, with a large amount of structural damage being caused to the building.

20 December 2009 Llanwrtyd Wells

Three storey terraced house, third floor and roof severely damaged by fire. Five appliances required at incident.

Training

Further Swift Water Technician training has been undertaken by Hay on Wye, with exercises carried out on the River Wye. The SWT team is projected to go live in April, following delivery of further training and equipment.

Rescue pump training has been carried out, resulting in rescue pumps becoming operational in Builth Wells, Llanfair Caereinion and Llanfyllyn.

Exercises

No large exercises were carried out during the period, however, a multi agency debrief was carried out for the previously reported Exercise Banjo.

COMMUNITY RISK REDUCTION

CS Work Carried out by Powys Fire Station and CS Department Personnel
30 November 2009 – 15 January 2010

Home Fire Safety Checks

A total of 242 Home Fire Safety Checks were carried out during the reporting period which is lower than usual due to the Christmas and New Year holiday. However, so far in this year 2333 HFSCs have been completed which means the Command is on target for the annual total of 2700.

In addition, specialist Hard of Hearing alarms were installed in two properties.

The new partnership with Powys Careline has resulted in a further 5 properties having Careline Heat and Smoke Detectors installed by the FRS. The total is now 35.

Schools Programme

The Schools Programme is still on schedule despite the recent school closures due to the weather.

Youth Work – Firesafe (Juvenile Firesetter Intervention programme)

There were no Firesafe or FACE referrals for the period.

Community Fire Safety Talks and Station Visits

Fire Crews carried out one Fire Safety talk to the public and hosted three station visits.

Crucial Crew

The Powys Crucial Crew pilot scheme scheduled for the first week of term in three Powys High Schools was cancelled due to the weather and school closures.

Phoenix

There were no Phoenix courses scheduled for this period. The next course will be in Welshpool in April. There will be four courses in Powys this year.

Electric Blanket Testing

Llandrindod Fire Crew held a testing event at County Hall in December. 42 blankets were tested, of which 30 failed and were replaced. The next testing event is likely to be in Knighton in the Spring.

SWANSEA COUNTY COMMAND

OPERATIONAL RISK MANAGEMENT

Fatalities from fire

None

Fatalities from RTC

None

Fatalities other

None

Incidents of Interest

25 November 2009 06:11 hrs Fabian Way, Crymlyn Burrows

Single storey building 200 x 100m. Process furnace extinguished by site fixed installation CO2 venting system within furnace. Second CO2 fixed installation on standby. Site personnel involve in burning residual gases - propane gas, methanol gas and natural gas. These products being burned off in controlled manner. Appliances from Port Talbot and Swansea West attended.

25 November 2009 11:36 hrs Ystrad Road, Fforestfach

Barn fire - Make pumps 4, Environment Unit and High Volume Pump, 4x4 and T4P. Barn measuring 40x20m used as hay store, 7000 bales and 25T of Ammonium Nitrate fertilizer involved, four ground monitors and branches in use. Appliances attended from Swansea Central, West, Morriston, Pontardawe and Gorseinon and Llanelli.

28 November 2009 22:57 hrs M4 between Junction 47-48 - both carriages East and West

RTC involving six cars - one car hit central reservation westbound and three others involved on west side also two cars eastbound. One person released before arrival of Fire Service. Motorway closed for approximately one and a half hours in both directions. Appliances attended from Pontardulais, Llanelli and Gorseinon.

10 December 2009 05:22 hrs Hanover Street, Mount Pleasant, Swansea

Mid terrace private dwelling converted into two flats approx 8m x 10m. Fire contained to ground floor middle bedroom. Two male adults walked out of property from ground floor prior to Service arrival. One female and one child led to safety by Service personnel from first floor flat. Appliances from Swansea Central and West attended.

11 December 2009 20:00 hrs Derwen Fawr Road, Derwen Fawr, Swansea

RTC involving two private motor vehicles one male casualty medically trapped and extricated from vehicle using hydraulic cutting equipment. Appliances from Swansea West and Central attended.

16 December 2009 22:21 hrs Ffordd Y Brain, Portmead, Swansea

Rubbish fire doorway spread to window, four persons led to safety by Fire Service. This incident was at the same time as the Afan Lido fire in Port Talbot. Appliances from Llanelli attended.

23 December 2009 14:50 hrs Llansamlet Enterprise Ltd

Fibre glass works, single storey with mezzanine, 30 x 50m. Fire involving fibre glass products caused by chemical reaction. Sprinkler system activated and contained fire. Appliances from Morrision attended.

30 December 2009 16:53 hrs Industrial Unit, Morfa Street, Hafod, Swansea

Make pumps 4 commercial unit storage of cars and car repairs, TTL as water tower. Appliances from Swansea Central, Swansea West and Morrision attended.

5 January 2010 13:48 hrs Clyne Gardens, Mayals Road, Mayals, Swansea

Special Service Call – One male child approximately 12 years old trapped in mud, talked to safety by Fire Service personnel, delta mode, no Fire Service equipment used. Swansea West and Swansea Central attended.

10 January 2010 10:16 hrs Norfolk Street, Mount Pleasant, Swansea

Terraced property 4x15 m. Ground floor and first floor severely damaged by fire. Four adjacent properties damaged by smoke percolation through common roof void. One elderly male escaped from fire prior to arrival of Fire Service and conveyed to hospital by ambulance suffering smoke inhalation. Make pumps 3 for BA and aerial appliance. Swansea Central, Swansea West and Morrision attended.

Exercises - Operations & Training

The Command is participating in two multi-agency exercises with the ambulance service in February and a four pump exercise at Inco/Vale at Clydach. These will be reported on in the next Fire Authority report.

COMMUNITY RISK REDUCTION**Performance since 1st April 2009****Legislative Fire Safety; Inspection and Enforcement**

Officers from within the department have continued to enforce 'The Regulatory Reform (Fire Safety Order) 2005. The inspection of premises is via a planned audit programme conducted on a risk based approach, i.e. high, medium and low rated premises.

Up to the 14 January 2010, officers have completed 522 audits.

The department has completed 177 Building Regulation Consultations, with Local Authority Building Control Departments and Approved Inspectors.

Where officers have found such serious fire safety 'shortfalls' that the risk to life is serious and imminent, 13 'Prohibition' notices have been served.

Community Safety

1. 143 Youth Groups visited covering 3939 young people
2. 46 Arson Interventions carried out i.e. fitting of Intumescent bags
3. 35 Road Safety events undertaken for 5672 people
4. 40 Chip Pan fire demonstrations for 678 people
5. As of 31 December 2009 a total of 3279 Home Fire Safety Checks have been carried out across Swansea Command out of a target of 6150 and entered onto the CFRMIS data recording system