

Mid & West Wales Fire & Rescue Service BVPI Report 2005/06 April - June - (First Quarter) Ver 4

| Corporate Health Indicators | | | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 | | Exception Report |
|-----------------------------|--|------|------------------------------------|---------------|---------------|---------|-----------|-------------------|--|
| | | MAWW | | | | | Projected | Target | |
| 2 i) | The level (if any) of the Commission for Racial Equalities (CRE) Standard for Local Government to which the Authority conforms. | MAWW | N/A | 1.0 | 2* | 1.0 | 1.0 | 2.0 | Agreed in 2003/4 that Wales FRS will use the Welsh Local Government Equality Standard. In addition the National Equality & Diversity Practitioners Forum, on which MWWFRS represents the Welsh Region, have recommended that the Quality Standard for Local Government is the most appropriate standard for all FRS in the UK. |
| | | FG | Between 1 & 2 | Between 1 & 2 | Between 1 & 2 | | | | |
| | | TQ | 2.0 | N/A | 2.0 | | | | |
| 2 ii) | The duty to promote race. | MAWW | N/App | | | 53.0 | | 70.0 | This measures the quality of an Authority's Race Equality Scheme(RES) and the improvements resulting from its application. It is expressed as a percentage of satisfaction and compliance - i.e. 100% is complete compliance |
| | | FG | | | | 52.7% | | | |
| | | TQ | | | | 79.0 | | | |
| 3 | The percentage of citizens satisfied with the overall service provided | MAWW | Not measured | | | 74% | N/App | | MWWFRS Actual for 2003/4 was 74%. No target set due to lack of previous information as this was only the second time this survey was conducted and it is carried out every three years. |
| | | FG | | | | 75.6% | | | |
| | | TQ | | | | 75.9% | | | |
| 8 | The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of such invoices being received by the Authority | MAWW | 84.9% | 83.9% | 91.7% | 93.0% | 97% | 98% | Whilst the projected performance for 05/06 is only slightly outside Service target it is showing year on year improvement. In addition our performance is above the Family Group average and is mirroring Top Quartile Performance. |
| | | FG | 86.5% | 90.0% | 92.8% | | | | |
| | | TQ | N/A | 96.4% | 97.0% | | | | |
| 11 i) | Percentage of top 5% of earners that are women | MAWW | 2.9% | 5.4% | 4.3% | 11.8% | 11.8% | 14% | Performance is slightly outside the Service Target set, but well above the Family Group and Upper quartile figures and showing year on year improvement |
| | | FG | 1.3% | 3.0% | 6.1% | | | | |
| | | TQ | 8.3% | 5.1% | 5.6% | | | | |
| 11 ii) | The percentage of top 5% of earners from black and minority ethnic communities. | MAWW | 0.0% | 0.0% | 0.0% | 2.9% | 2.9% | 6% | Whilst our Performance is well outside the Service Target set, we are maintaining the significant performance improvement achieved in 2004/05 |
| | | FG | N/A | | | 1.8% | | | |
| | | TQ | | | | 2.5% | | | |
| 11 iii) | The percentage of top 5% of earners that are disabled. | MAWW | Indicator introduced for 2005/2006 | | | | 0% | 3% | New indicator for 05/06. Performance is below Service Target set. No comparator information to plot progress against Family Group or Top Quartile. |
| | | FG | | | | | | | |
| | | TQ | | | | | | | |
| 12 i) | The number of working days/shifts lost due to sickness absence. Wholtime Uniformed Staff | MAWW | 7.6 | 6.9 | 9.4 | 7.15 | 8.3 | 7.0 | First quarter projected performance is disappointing and is outside the Service target set. Still better than the Family Group and reflects Top Quartile performance. |
| | | FG | 9.0 | 10.4 | 10.0 | | | | |
| | | TQ | 8.7 | 8.9 | 8.7 | | | | |
| 12 ii) | The number of working days/shifts lost due to sickness absence. All staff. | MAWW | 8.3 | 7.7 | 9.7 | 7.75 | 9.3 | 7.0 | First quarter projected performance is disappointing and is outside the Service target set. Still better than Family Group and reflects Top Quartile performance. |
| | | FG | 10.2 | 10.7 | 10.1 | | | | |
| | | TQ | 9.0 | 9.2 | 9.5 | | | | |
| 15 i) | The percentage of employees retiring on grounds of ill health as a percentage of the total workforce. Fire-fighter's Pension Scheme. | MAWW | 0.8% | 0.8% | 1.4% | 1.0% | 0.66% | 1.0% | |
| | | FG | 1.2% | 1.5% | 1.9% | | | | |
| | | TQ | 1.2% | 1.8% | 0.9% | | | | |
| 15 ii) | The percentage of employees retiring on grounds of ill health as a percentage of the total workforce. Local Government Pension Scheme. | MAWW | 1.6% | 0.0% | 0.6% | 0.5% | 0% | 0.0% | |
| | | FG | 2.1% | 0.3% | 0.6% | | | | |
| | | TQ | 0.0% | 0.8% | 0.0% | | | | |
| 16 | The % of employees declaring that they meet the Disability Discrimination Act 1995 disability definition compared with the % of economically active disabled people in the authority area. | MAWW | Indicator introduced for 2005/2006 | | | | NK | 1.0% | calculation not complete.This calculation will be made at the end of the reporting year. |
| | | FG | | | | | | | |
| | | TQ | | | | | | | |
| 17 i) | The percentage of Local Authority employees from minority ethnic communities. | MAWW | 0.01% | 0.2% | 0.2% | 0.2% | 0.16% | 0.5% | Well below Service Target set and below Family Group and Top Quartile performance. |
| | | FG | 0.4% | 0.04% | 0.4% | | | | |
| | | TQ | 1.1% | 1.3% | 1.5% | | | | |
| 17 ii) | The percentage of the economically active minority ethnic community population in the Authority area. | MAWW | 1.0% | 1.0% | 1.0% | 1.0% | 1% | NA | |
| | | FG | 1.1% | 1.0% | 1.0% | | | | |
| | | TQ | 4.0% | 4.0% | 4.0% | | | | |
| 157 | The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery. | MAWW | N/App | | | 42.0% | 100.0% | 100.0% | |
| | | FG | | | | 42.2% | | | |
| | | TQ | | | | 71.0% | | | |
| 210 | The percentage of women fire-fighters | MAWW | Indicator introduced for 2005/2006 | | | | 2.6% | 2.9% | New indicator for 05/06. First quarter performance slightly outside service Target set. No comparator information to plot progress with Family Group or Top Quartile. |
| | | FG | | | | | | | |
| | | TQ | | | | | | | |
| BVPI W001 | The level of compliance with the Authority's approved Welsh Language Scheme as reported to the Welsh Language Board. | MAWW | N/App | | | N/Av | | Maintain Standard | Annual reporting |

| Service Delivery Indicators | | | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 | | Exception Report |
|-----------------------------|--|------|---------|---------|---------|---------|-----------|--------|------------------|
| | | MAWW | | | | | Projected | Target | |

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| | | MAWW | 46.5 | 45.5 | 40.6 | 32.7 | 33.0 | 29.5 | |
|----------|----|--|--------|------------------------------------|--------|--------|--------|--------|--|
| 142 ii | ☹️ | Primary Fires per 10,000 population | FG | 33.2 | 31.8 | 30.2 | | | The overall performance has shown significant improvement since 2001/02 (46.5 in 01/02 down to 32.7 in 04/05). First quarter performance currently indicates a slight increase in fires on 04/05 and is marginally outside the Service target and that of the Family Group and Top Quartile. |
| | | TQ | 29.3 | 28.8 | 26.4 | | | | |
| | | MAWW | 22.2 | 21.2 | 20.3 | 18.3 | 17.4 | 16.5 | |
| 142 iii | ☹️ | Accidental fires in dwellings per 10,000 dwellings | FG | 19.1 | 18.0 | 17.0 | | | The overall performance has shown significant improvement since 2001/02 (22.2 in 01/02 down to 18.3 in 04/05). First quarter performance currently indicates a slight increase in fires on 04/05 and is marginally outside the Service target and that of the Family Group and Top Quartile. |
| | | TQ | 15.7 | 14.8 | 14.5 | | | | |
| | | MAWW | 1.10 | 0.71 | 0.70 | 0.58 | 0.93 | 0.46 | |
| 143 i | ☹️ | Number of Deaths from accidental fires in dwellings per 10,000 population. | FG | 0.70 | 0.56 | 0.63 | | | The overall performance has shown improvement since 2001/02. First quarter performance, when projected, indicates an increase in ADF deaths over 04/05 and is above the Service target set and that of the Family Group and Top Quartile. This is a volatile indicator over a quarterly period |
| | | TQ | 0.40 | 0.30 | 0.37 | | | | |
| | | MAWW | 22.40 | 17.59 | 17.72 | 12.11 | 14.44 | 10.90 | |
| 143 ii | ☹️ | Injuries arising from accidental fires in dwellings per 10,000 population | FG | 12.40 | 10.91 | 12.33 | | | The overall performance has shown significant improvement since 2001/02. It is disappointing that current performance when projected over the year shows performance below 04/05 levels and is outside of target. |
| | | TQ | 8.30 | 7.40 | 6.27 | | | | |
| | | MAWW | | | | | 92% | 95% | |
| 144 | ☹️ | Accidental fires in dwellings confined to room of origin (%) | FG | Indicator amended 2004/2005 | | | | | Indicator amended 04/05. First quarter performance slightly outside Service Target set. No comparator information to plot progress against Family Group or Top Quartile. |
| | | TQ | | | | | | | |
| | | MAWW | | | | | 0.86 | 0.78 | |
| 146 i) | ☹️ | Number of calls to malicious false alarms not attended per 1,000 population | FG | Indicator introduced for 2005/2006 | | | | | Indicator amended 04/05. First quarter performance slightly outside Service Target set. No comparator information to plot progress against Family Group or Top Quartile. |
| | | TQ | | | | | | | |
| | | MAWW | 1.1 | 0.8 | 0.8 | 0.7 | 0.7 | 0.62 | |
| 146 ii) | ☹️ | Number of calls to malicious false alarms attended per 1,000 population | FG | 0.9 | 0.8 | 0.6 | | | Slightly outside Service Target and Family Group & Top Quartile Performance. |
| | | TQ | 0.6 | 0.6 | 0.5 | | | | |
| | | MAWW | 78.9 | 73.7 | 82.3 | 66.0 | 65.3 | 54 | |
| 149 i) | ☹️ | False alarms caused by automatic fire detection apparatus per 1,000 non-domestic properties | FG | 97.9 | 96.5 | 103.7 | | | Performance outside Service Target. Still well above that of Family Group and the Top Quartile. For 05/06 figures, following clarification from the ODPM that AFA's in dwellings should not be included in these figures. |
| | | TQ | 107.9 | 111.4 | 111.3 | | | | |
| | | MAWW | | | | | 150 | TBA | |
| 149 ii) | | Number of those properties with more than 1 attendance. | | Indicator introduced for 2005/2006 | | | | | New indicator . Target to be set once more data is available |
| 149 iii) | | The % of calls which are to a property with more than 1 attendance. | | Indicator introduced for 2005/2006 | | | | | |
| 206 i) | 😊 | Number of deliberate fires per 10000 population | | Indicator introduced for 2005/2006 | | | | | New indicator for 05/06. Ambitious service target set and projected performance from first quarter data is outside of this target. No comparator information to plot progress against with Family Group or Top Quartile. Given new indicator, target may need review at third quarter. |
| 206 ii) | ☹️ | Number of deliberate primary fires in vehicles per 10,000 population. | | Indicator introduced for 2005/2006 | | | | | |
| 206 iii) | ☹️ | Number of deliberate secondary fires (excluding deliberate secondary fires in vehicles) per 10,000 population. | | Indicator introduced for 2005/2006 | | | | | New indicator for 05/06. Ambitious service target set and projected performance from first quarter data is slightly outside of this target. No comparator information to plot progress against with Family Group or Top Quartile. Given new indicator, target may need review at third quarter. |
| 206 iv) | ☹️ | Number of deliberate secondary fires in vehicles per 10,000 population. | | Indicator introduced for 2005/2006 | | | | | |
| 207 | 😊 | The number of fires in non-domestic premises per 1,000 non-domestic premises. | | Indicator introduced for 2005/2006 | | | | | New indicator for 05/06. Ambitious service target set and projected performance from first quarter data is significantly outside of this target. No comparator information to plot progress against with Family Group or Top Quartile. Given new indicator, target may need review at third quarter. |
| 208 | 😊 | The % of people in accidental dwelling fires who escape unharmed without FRA assistance at the fire. | | Indicator introduced for 2005/2006 | | | | | |
| 209 i) | ☹️ | The % of fires attended in dwellings where a smoke alarm has activated. | | Indicator introduced for 2005/2006 | | | | | New indicator for 05/06. Ambitious service target set and projected performance from first quarter data is significantly outside of this target. No comparator information to plot progress against with Family Group or Top Quartile. Given new indicator, target may need review at third quarter. |
| 209 ii) | 😊 | The % of fires attended in dwellings where a smoke alarm was fitted but did not activate. | | Indicator introduced for 2005/2006 | | | | | |
| 209 iii) | ☹️ | The % of fires attended in dwellings where no smoke alarm was fitted. | | Indicator introduced for 2005/2006 | | | | | |
| 150 | 😊 | Expenditure per head of population on the provision of fire and rescue services | FG | £34.42 | £34.63 | £33.58 | | | New indicator for 05/06. Ambitious service target set and projected performance from first quarter data is significantly outside of this target. No comparator information to plot progress against with Family Group or Top Quartile. Given new indicator, target may need review at third quarter. |
| | | TQ | £27.00 | £28.75 | £28.34 | | | | |
| | | MAWW | £37.52 | £39.29 | £42.42 | £45.10 | £46.95 | £46.95 | |

KEY : MAWW - Mid and West Wales FRS, FG - Family Group Average, TQ - Top Quartile (All FRS)